

Carl Zeiss Terms and Conditions for Warranty of Photographic Products

Carl Zeiss AG guarantees to end consumers, for a period of three (3) years from the date of purchase, that this Carl Zeiss camera lens ("Product") is free from defects in material and workmanship ("Warranty").

The Warranty applies to all Products which were purchased on or after 15 December 2008¹. Please note, however, that any accessories without serial numbers, e.g. lens shades and viewfinders, are excluded from the Extended Warranty.

The Warranty is only valid if the Product is registered with Carl Zeiss AG **within 4 weeks as of the purchase date**. If you do not register within this term, the Warranty is not effective.

The registered data is for our internal use only. It will be shared only between Carl Zeiss AG, and your Carl Zeiss Dealer and Distributor, if applicable, and will not be forwarded to any third party.

How to obtain the Warranty:

- **Within 4 weeks after purchase**, please register your Product with Carl Zeiss AG online.

Please register online under

<http://www.zeiss.com/photo/register>

After a successful registration you will receive a confirmation including a registration number directly from Carl Zeiss.

¹ The introduction date of the Warranty may differ in the various countries.

- The Product must be bought from an authorized Carl Zeiss Dealer. You will find a list of the authorized Carl Zeiss Dealers under:

<http://www.zeiss.com/photo>

- The Warranty is only valid in the country where the Product was purchased. If you purchased the Product via the Internet, the Warranty is only valid in the country where your Carl Zeiss Dealer from whom you purchased the Product is located.
- During the warranty period, Carl Zeiss AG will, at its sole discretion, either repair or replace the Product free of charge if the warranty claim is attributable to a defect in material or workmanship.
- The Warranty is not effective if the defect is attributable to inappropriate use of the Product, including, but not limited to, unauthorized service by non authorized repair facilities or unauthorized personnel.
- The Warranty is valid for end consumers only. The Warranty is not applicable if the Product is used for industrial applications.
- The Warranty Card is nontransferable and cannot be replaced in case of loss, damage or destruction.
- Your statutory rights are not affected by the Warranty.

How to claim the Warranty:

- Please contact your Carl Zeiss Dealer from whom you purchased the Product and forward him the affected Product in its original packaging box, or in equivalent packaging. You will find the contact data on your Warranty Card or at:

<http://www.zeiss.com/photo>

- Please do not forget to enclose:
 - a copy of the Warranty Card
 - a copy of the original sales receipt

Please note that these documents are necessary to obtain the Warranty service.

The Warranty is subject to the laws of Germany.