

ZEISS Warranty Policy



ZEISS warrants for a period of 2 years from the date of original purchase that the product is free from defects in material and workmanship. The ZEISS Manufacturer Warranty ("Warranty") is separated into several regions. The sticker on the product box shows the relevant region for Warranty. Warranty is only available in the region where you purchased the product.

During the Warranty period, defects will be removed free of charge either by repair or replacement at the discretion of ZEISS. ZEISS's obligation under this Warranty is limited to repair or replacement by equivalent product in working condition.

During the Warranty period, we will also service your lens outside your region. In this case the repair service will not be free of charge. This Warranty applies in addition to your legal right to claim warranty towards the seller. The Warranty is not transferable.

What Is Not Covered

This Warranty shall not apply if the defect is attributable to misuse, neglect, accidental damage, alteration of the product or improper treatment, including any interference with the product by unauthorized workshops or persons.

This Warranty is void, if damage is caused by the use of accessories not sold or authorized by ZEISS, or from service by persons not authorized by ZEISS. This Warranty does not cover claims resulting from natural disasters (e. g. floods, storms, fire), acts of war or terrorism and will not apply to damage arising from combat conditions. It will be at ZEISS's sole discretion to extend service under this Warranty for damage arising from the above-mentioned conditions.

Limitations of Liability

To the extent possible under the applicable law, this Warranty excludes claims for any indirect, special, punitive, incidental or consequential damages and does not cover damages due to the misuse, neglect, accidental damage, mishandling or alteration of the product.

Please visit zeiss.com/photo/warranty for more information.